Job Evaluation Rating Document

CUPE, SEIU, SGEU, SAHO Job Title Date November 2008 Revised Date Revised Date December 14, 2021 Code 414

Decision Making	Degree
Works collaboratively with diverse and marginalized community members to promote self-empowerment, independence and community connections. Uses discretion when determining appropriate services and resources for clients and families.	3.0

Education	Degree
Grade 12.	
	2.0

Experience	Degree
Twelve (12) months previous related life skills/experience (e.g., culture/recreation, service clubs, inner city/community or school programs) or experience working with family services or social services. Twelve (12) months on the job to learn community development principles, communication skills, working with diverse people, basic health and personal development training, and become familiar with department policies and procedures.	5.0

Independent Judgement	Degree
Seeks direction from other program members and/or manager to resolve service issues and requests. Job requires judgement within program principles and generally accepted practices (e.g., asset-based approach).	3.5

Working Relationships	Degree
Requires tact and discretion when dealing with clients, families and organizations to provide/secure services on behalf of the program. Contacts may involve difficult, specialized or emotionally-charged situations.	4.0

Impact of Action	Degree
Inability to obtain trust or misjudgement in the provision of services may cause deterioration of client/family relations.	
	2.0

Leadership and/or Supervision	Degree
May show others how to perform tasks or duties by familiarizing new employees with the work area and processes.	
	1.0

Physical Demands	Degree
Occasional physical effort sitting, walking, driving and lifting.	
	1.0

Sensory Demands	Degree
Regular sensory effort observing and listening to clients, families and community organizations to determine appropriate needs and resources.	
	2.0
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Degree
2.0